

## SOMERSET WEST hi-tech diagnostic and surgical facility

Dear Patient / Customer / Supplier

You are receiving this email as you are on our electronic database. This Practice is processing personal information in compliance with the POPI Act, 2013.

You have the right to unsubscribe from any list, but you cannot unsubscribe from communications that we have to legally send you (e.g., safety updates, debt collection, medical scheme / insurance communication).

As a data subject under the POPI Act, you have the following rights, namely to:

- 1. Notification when personal information is being collected, the type of information collected, for what purpose, whether the information is to be supplied voluntarily or is collected mandatory, and whether the information would be transferred to a third country and the protections afforded there;
- 2. Notification if there has been unlawful access or acquisition of his/her/its personal information;
- 3. Request a record of your Personal Information;
- 4. Request the correction, deletion and/or destruction of your Personal Information;
- 5. Object to the processing of your Personal Information;
- 6. Exercise the right to withdraw the consent to processing, if voluntarily given;
- 7. Not be subjected to unsolicited electronic communication, unless you are a patient of this Practice and have had medical treatment by our practitioners, or where you have consented to the communication and you had and have the opportunity to object to the communication;
- 8. Not to be subjected to automated decision-making based on the Personal Information in contravention of section 71, POPI Act;
- 9. Submit a complaint to the Information Regulator at <u>http://www.justice.gov.za/inforeg/index.html;</u> and
- 10. Institute civil proceedings regarding an alleged interference with his/her/its personal information in terms of section 99, POPI Act.

Our Information Officer is Mrs Elke Dukes and our Deputy Information is Mrs Cornelle Hotarek, who can be contacted at Dr PR Keet t/a The Eye Centre, Suite 6A, Arun Place, Sir Lowry's Pass Road, Somerset West; on +27 021 852 6475.

To opt out of this communication, please send an email to: info@theeyecentre.co.za

Yours sincerely,

The Practice of Dr PR Keet t/a The Eye Centre